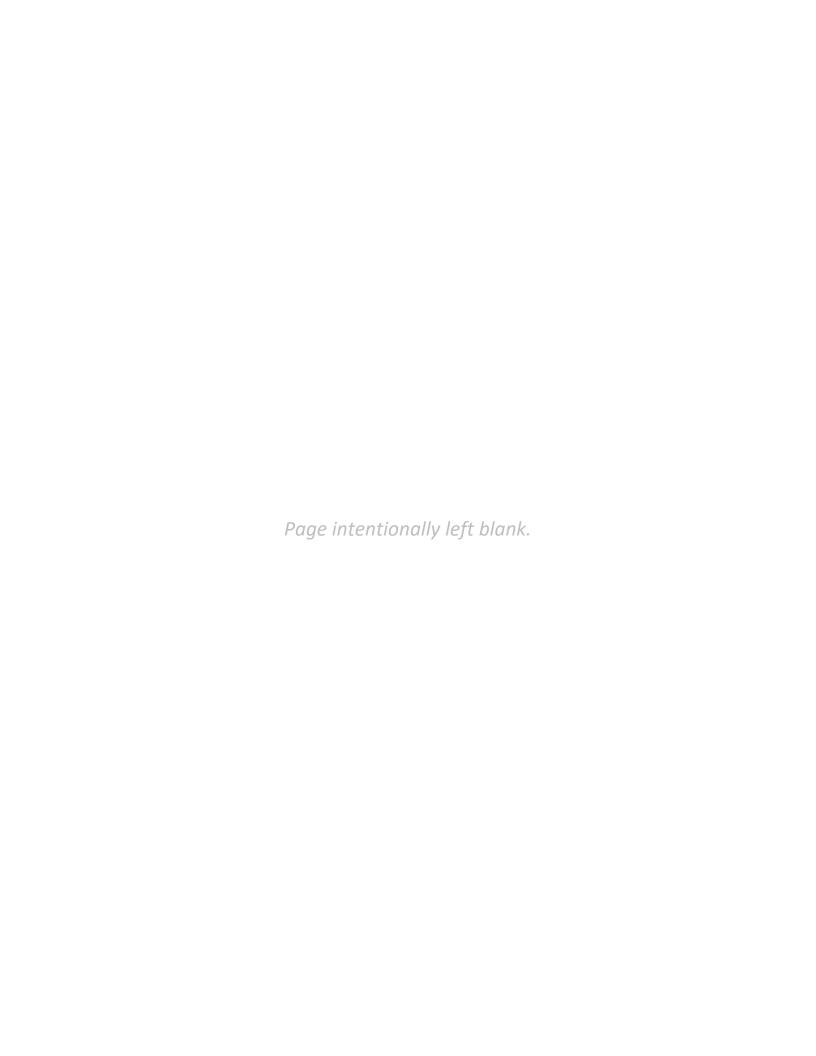


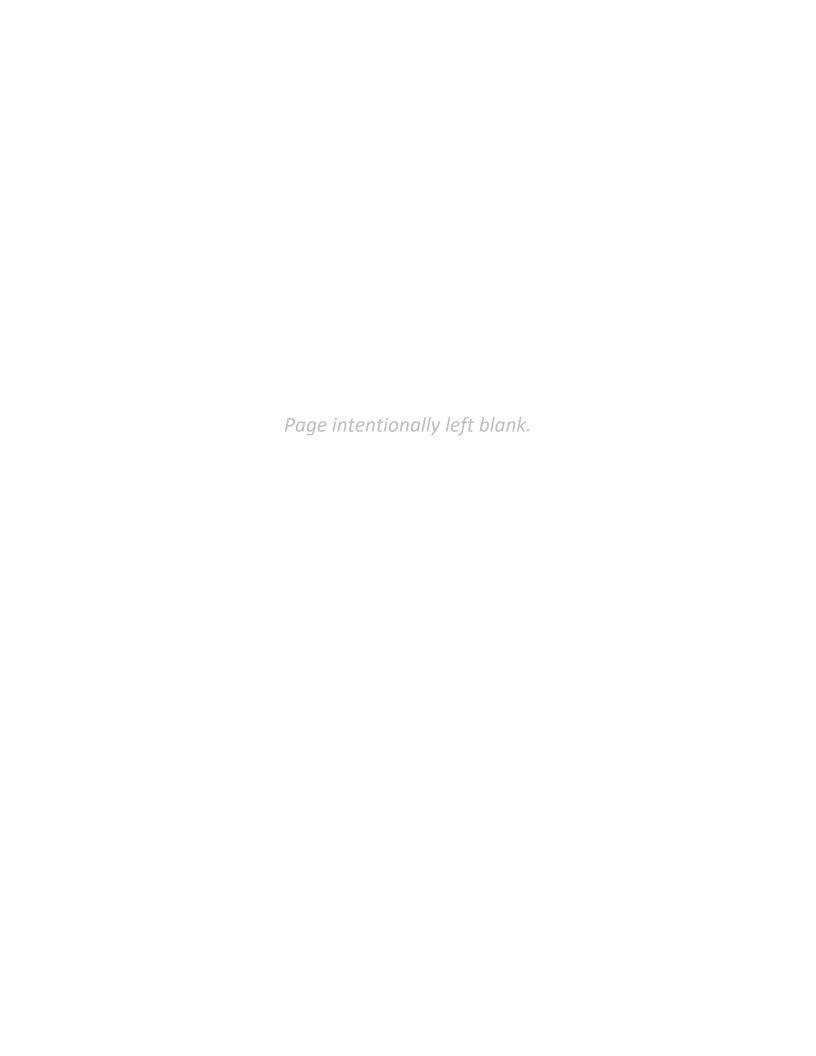
# **Public User Guide**

October 2018
Department of Water Resources
Project Services Office



# **Contents**

l.	Introduction	1
II.	Getting Started	3
III.	GRANTS Home Screen	12
IV.	My Profile	13
V.	Forgotten Password	15
VI.	Organizations	19
Α	Searching for an Organization	19
В	Creating a New Organization	21
С	Adding a new Division	22
VII.	Organization Administrator	24
Α	Changing your Organization's name or Tax ID	24
В	Add or Remove Public Users from your Organization	25
С	Authorize Permissions for Public Users of your Organization	27
VIII.	Preparing Proposal Solicitation Packages	29
Α	Starting a Proposal	30
В	Uploading Proposal Attachments	31
С	Submitting Proposals	34
IX.	Viewing Contracts	35
Χ.	Viewing Projects	38
XI.	Communications and Attachments	40



#### I. Introduction

Welcome to the Grants Review and Tracking System (GRANTS) for the California Department of Water Resources. Your organization can ensure efficient contract management and project oversight by using GRANTS. GRANTS is an interface that enables the project team to work together to manage contracts terms, project tasks, expenditures, and deliverables. DWR and project partners will track:

- Bond funds, cost-share from other State, federal, local, or other contributions that sum to the total project amount.
- Milestones and project tasks.
- Expenditures vs. percentage of work complete.
- Deliverables.
- Checklists of customizable items.
- Invoice payment process.
- Task level details.

This guide provides screen-by-screen instructions for using GRANTS. If you need additional assistance, contact us at (888) 907-4267 or GRANTSadmin@water.ca.gov.

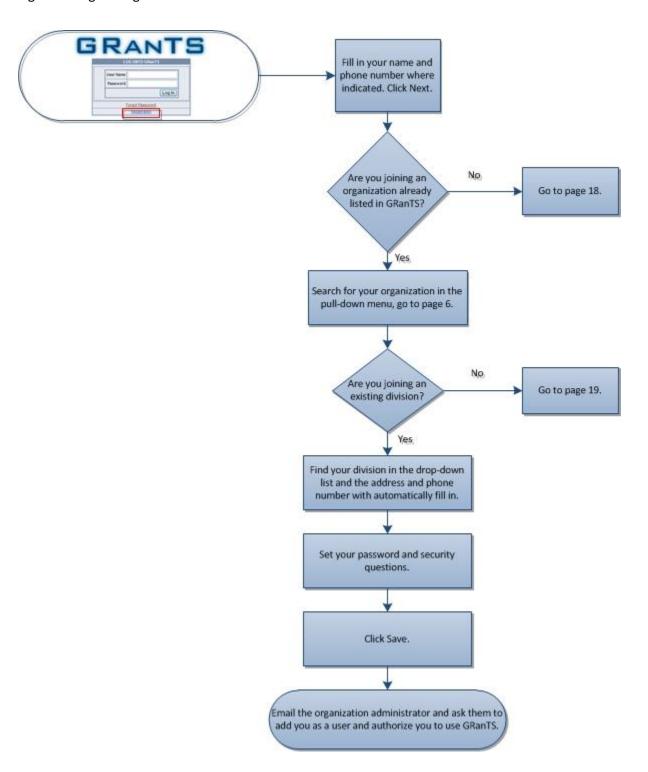
To use GRANTS you must create an account through the registration process (<u>Figure 1: Registering in GRANTS</u>).

Once you are registered you can use the system to prepare and submit proposals for an online solicitation, view contracts and projects, manage your organization's interaction with DWR, and prepare and submit invoice summaries and other activities that are related to the administration of bond funds through DWR.

Modules within GRANTS can be accessed using the **RED** tabs (the tab turns **BLUE** when you hold your mouse over it). The sub-modules are displayed as hyperlinks in the blue banner under the Module tabs. Within the sub-modules, the information presented may be further divided into workbooks which are shown as gray tabs in the main display panel.



Figure 1: Registering in GRANTS



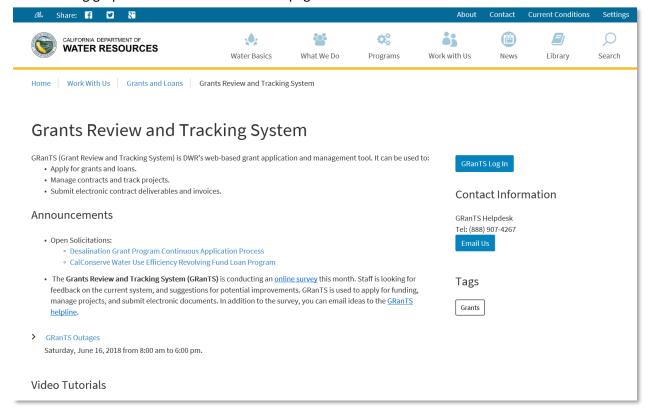
# II. Getting Started

The GRANTS Home page is located at: <a href="http://www.water.ca.gov/grants/">http://www.water.ca.gov/grants/</a>.

#### Browser Requirements: Internet Explorer or Google Chrome.

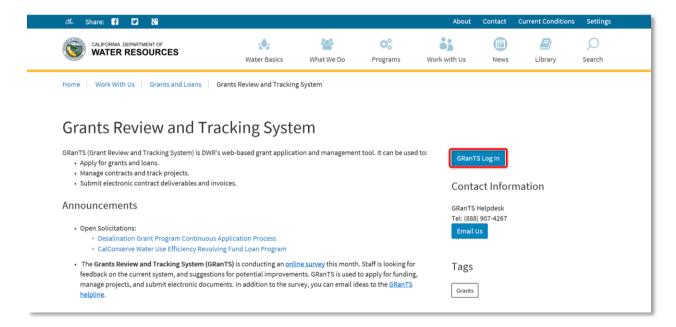
• GRANTS does not support Safari or Mozilla Firefox.

The following graphic shows the GRANTS home page:

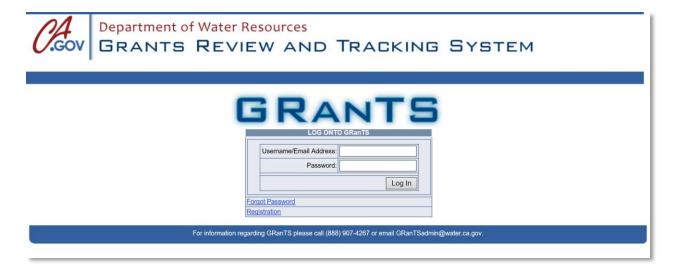


The GRANTS home page has information we encourage you to read before you begin using GRANTS. Please review the Public User Guide, the Quick Start Guide, Frequently Asked Questions and other training tools located at this site.

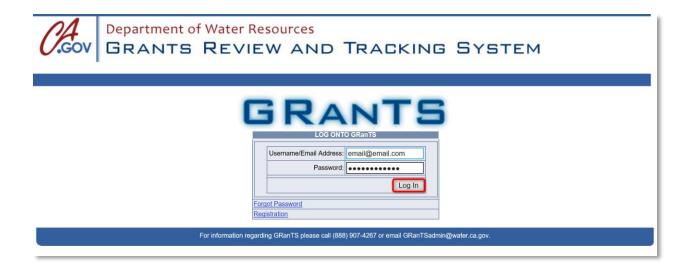
To begin, click on the **GRanTS Log In** button on the right of the page.



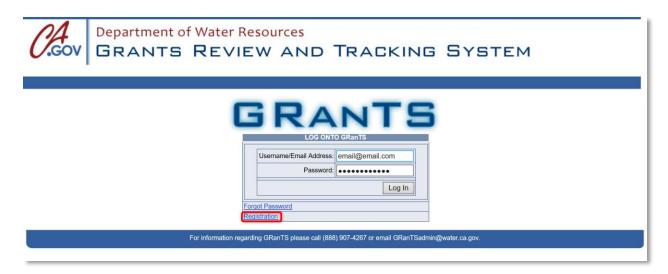
The following page will appear once the **GRanTS Log In** button is clicked:



If you have already created an account, enter your **User Name/Email Address** and **Password** and click on the **Log In** button to sign in to GRANTS.



If you have not created an account, click on the **Registration** hyperlink:



You will then be brought to the **User Registration** page.

On this page, the following three tabs are visible:

- Contact.
- Organization.
- Account.



In the **Contact** Tab, fill out your **First Name** and **Last Name** and **Phone (Office)** information then click on the **Next** button.



**NOTE:** The fields marked with a red asterisk (\*) are mandatory and must be completed.

Now the **Organization** tab will be displayed. For detailed information about searching, adding, or joining an organization, please refer to the **Organization Section** of this guide.



You can either start typing the name of your organization in the **Organization** dropdown menu to narrow the list to show only matching organization names, or you can scroll through the organizations without refining your search. Click on the name of your organization once you have found it.



**User Profile** Contact Organization Account Division/Address List: Organization West Sacramento ▼ \* Add New Search for Branch. Add New Select Division Division 1: 383838, Sacramento Division 45: asdfasdfasdf,sdfasdf Sac. Desalination Program: 245 W. Palmer Street, Sacramento Division 3: 344334, Sacramento Division 2: 93234, Sacramento

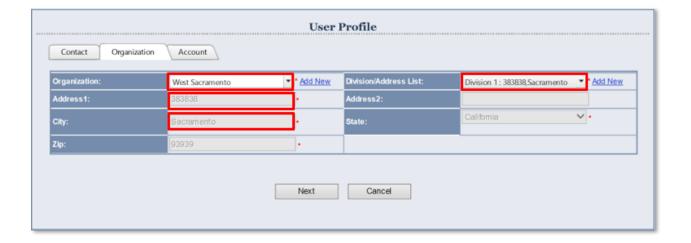
Cancel

Once you have chosen an organization, select a Division from the **Division/Address List** dropdown field.

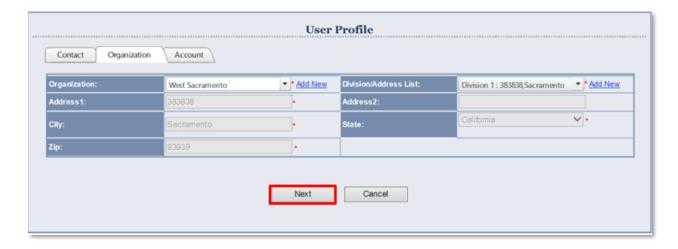
If you cannot find your **Organization** or **Division**, click on the **Add New** hyperlink located next to the corresponding dropdown menu. For additional details pertaining to adding a new **Organization** or **Division**, click on one of the following links: <u>Click here to add a new organization</u> and <u>click here to add a new division</u>.

Next

Values for the **Address**, **City**, **State**, and **Zip** fields for the selected organization and division will be autopopulated by the system once a division has been selected from the dropdown menu.



Click on the **Next** button to continue to the **Account** tab.



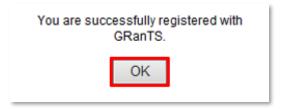
In the **Account** section, you will need to do the following:

- Specify a Username/Email (your email address: JDoe@gmail.com).
- Specify a Password (must be at least 7 characters long and must contain at least three of the following four groups: lowercase alpha, uppercase alpha, numeric, and special characters).
- Confirm the **Password**.
- Select a security question from the **Security Question 1** dropdown selection.
- Provide an **Answer** to the selected Security Question 1.
- Select a security question from the **Security Question 2** dropdown selection.
- Provide an **Answer** to the selected Security Question 2.

Finally, click on the **Save** button to complete your registration. Check figure below for reference.

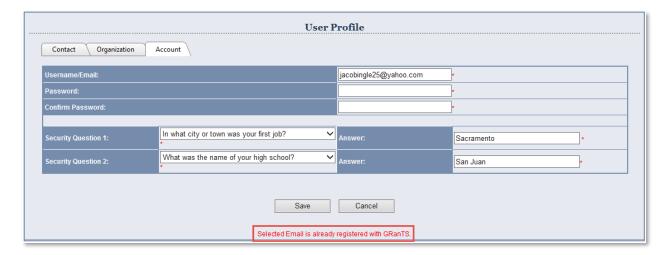


The **User Registration Confirmation** popup window will show that: "You are successfully registered with GRANTS." Click on the **OK** button to go to your home screen.



STOP

If the system reports that **Selected Email is already registered with GRANTS** when you click on the **Save** button, then an account with that username has already been created in GRANTS. Log in with that email. If you need assistance logging in, please or Call (888) 907- 4267 or email <a href="mailto:GRanTSAdmin@water.ca.gov">GRanTSAdmin@water.ca.gov</a>.

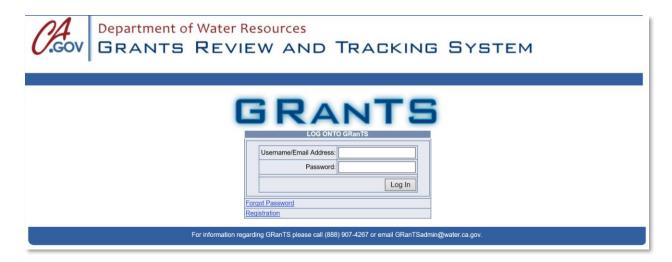


Public User Guide

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#### **III. GRANTS Home Screen**

Enter your e-mail and password to log in to GRANTS.



You will be brought to your **Home** page. This page displays the number of new proposal solicitation packages (PSPs), your organization administrator's contact details, and the status of your applications.





To view projects, contracts, and proposals that belong to an organization, send an email or call the organization's administrator to ask for access.

# IV. My Profile

To edit your personal profile, click **My Profile** under the **Home** tab.



The My Profile screen will be displayed.

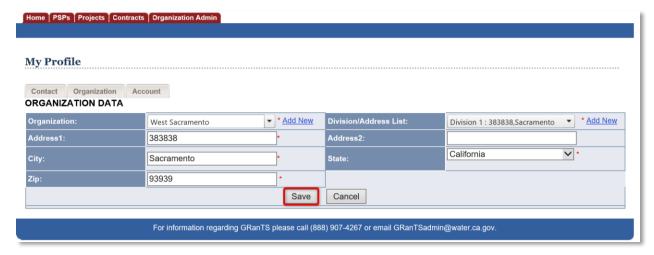
To edit or delete a phone number, click on the **Pencil** or **Trash** icon on the far-right side of the screen. To add an additional phone number, click on the **Add New** hyperlink.



To become a member of another organization, navigate to the **Organization** workbook tab.



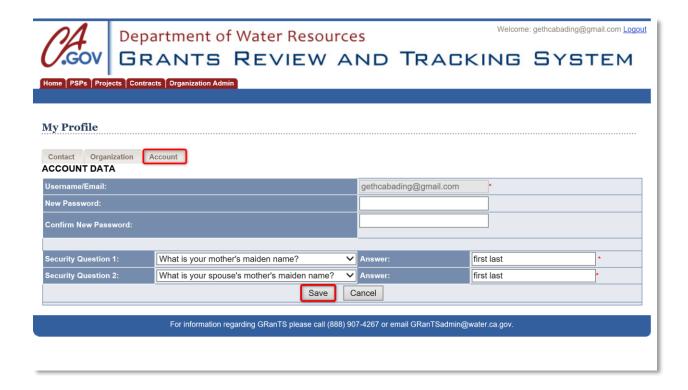
After clicking on **Organization**, select the name of the organization you would like to join from the dropdown menu, select a division, and click on the **Save** button.



This will update your organization and division. If you cannot find the organization or division, see the <u>Add New Organization</u> or <u>Add New Division</u> sections of this guide.

If you want to add a second organization to your profile without removing yourself from the organization you were initially a member of, please contact the organization administrator or GRanTS Admin at (888) 907-4267 or GRanTSadmin@water.ca.gov.

To edit your account information, including your password, select the **Account** workbook tab. Click on the **Save** button when you have finished making changes.



# V. Forgotten Password

You have only **5** attempts to enter your password. If you enter a wrong password, "Your login attempt was not successful. Please try again" message will appear as shown below.



If you are unable to correctly enter the password in five attempts, you will be locked out of the account for security purposes. Contact the organization administrator, or the GRANTS Admin at (888) 907-4267 or GRANTSadmin@water.ca.gov to unlock your account and reset the password.



To reset a forgotten password, click on the **Forgot Password** link on the GRANTS log in page.



The **Forgot Password** page will be displayed. On the **Forgot Password** page, enter the registered email address of the public user whose account password is to be reset then click on the **Next** button.



The two security questions defined during the user registration process and associated with the user account will be displayed.



**Note:** You have only three attempts to reset your password. If you are unable to correctly answer the security questions in three attempts, you will be prevented from further attempts for security purposes. Contact the organization administrator or the GRANTS Admin at (888) 907-4267 or <a href="mailto:GRanTSAdmin@water.ca.gov">GRanTSAdmin@water.ca.gov</a> to reset your password.

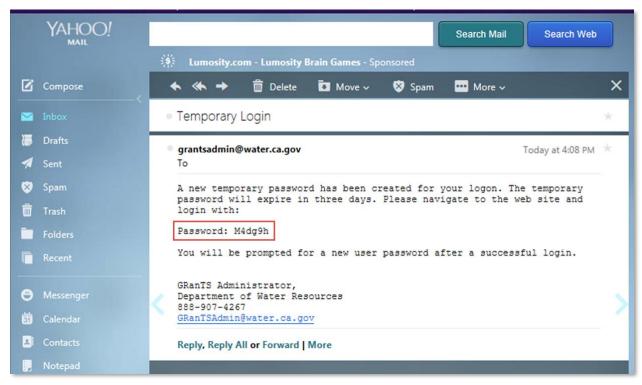
After providing the correct answers to both security questions, click on the **Submit** button.

Forgot Password			
Registered Email Address: jacobingle25@yahoo.com			
Please answer the following security questions.			
What was your childhood nickname?	•••••		
What was the name of your high school?	•••••		
You have a maxin Submit	Cancel		

If you answered the security questions correctly you will then see a notification at the bottom of the screen that says, "A temporary password was sent to your email account."



An email containing the temporary password and instructions on how to reset the account's password will be sent to your email address.



Log in again using the valid username and the new (temporary) password that was sent to your email account and the **Change Password** page will be displayed.



Use the **Change Password** page to reset the account password. After entering the needed information in the proper fields, click on the **Submit** button.



### VI. Organizations

#### A. Searching for an Organization

It is important to search and find your organization if it has already been entered into GRANTS. There are several reasons your organization might already be entered including:

- Your organization had a previous contract with DWR.
- Someone else from a different division or location entered the organization.
- The naming convention differs from another entry, for example:
  - City of Sacramento
  - Sacramento, City of
  - Sacramento Dept. of Parks and Rec.

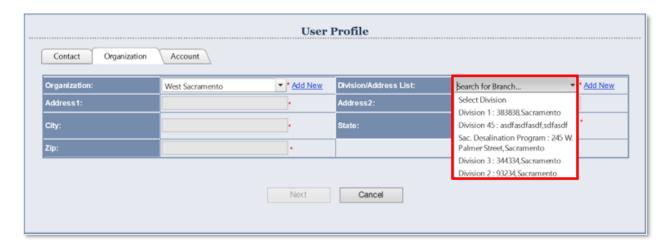
Please search thoroughly for your organization before clicking on the **Add New** hyperlink. Your organization is the primary entity that will contract with DWR. Each sub-department or division should select the higher organization from the drop-down menu and either select their division or add a new division to that organization.

To search for an organization:

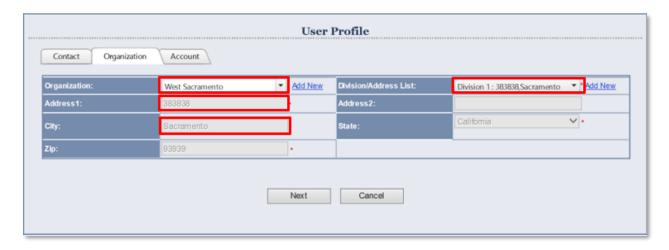
1. Select an existing organization name from the **Organization** dropdown field. You can start typing the name of your organization in this field to narrow the list to show matching organization names.



2. Select a division from the **Division/Address List** dropdown field.



3. Values for the **Address**, **City**, **State**, and **Zip** fields for the selected organization and division will be auto-populated by the system once a division has been selected from the dropdown menu.



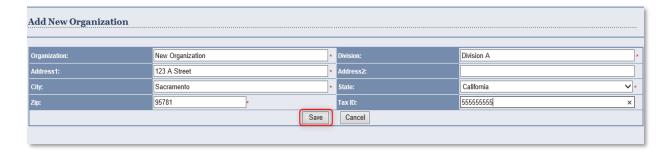
### B. Creating a New Organization

To enter a new organization name (one that does not exist in GRANTS) follow these steps:

Click the **Add New** hyperlink next to the **Organization** dropdown menu.

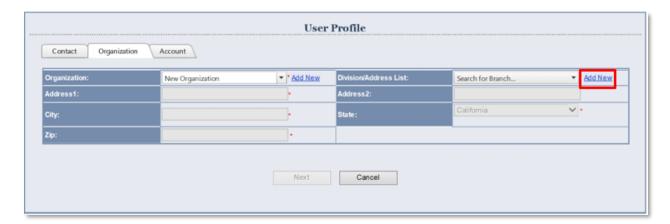


Enter the Organization name, Division name, Address, City, State, Zip code, and Tax ID (not required). Click on the **Save** button to save the information you entered. You will then be returned to the **Organization** screen.

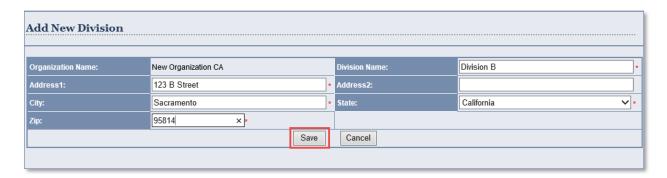


# C. Adding a new Division

After searching for and finding your organization, select the drop-down arrow to choose your division and/or address location. If an entry in the **Division/Address** field is not found, it is necessary to add a new one. To create a new division, click on the **Add New** hyperlink.



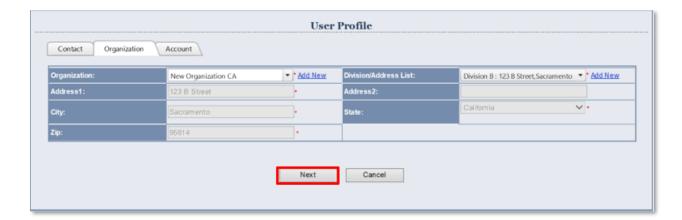
Enter the new division name (e.g. Division B), address, city, state and zip code on the **Add New Division** page. Click on the **Save** button.



A confirmation screen will appear once the information has successfully saved. Click on the **OK** button and you will be returned to the **Organization** screen.



Now you will be able to find both your organization and your division in their respective dropdown menus. After you have selected both your organization and your division, click on the **Next** button to continue to the **Account** tab.



# VII. Organization Administrator

The GRANTS **Home** page for an organization administrator includes an additional tab for **Organization Admin**:



In addition to the functions that a general user can perform, the organization administrator can also:

- Change your organization's name or tax ID information.
- Add or remove users from your organization.
- Change permissions for authorized users of your organization.
- Unlock GRANTS account.

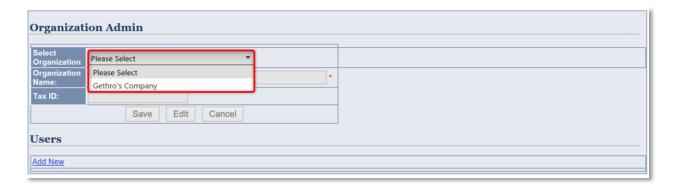
The procedure and steps associated with each operation of organization administration are discussed in the following section.

#### A. Changing your Organization's name or Tax ID

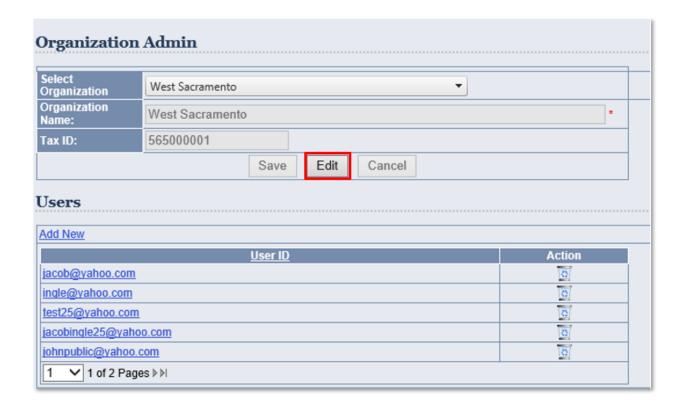
Click on the User Mgmt submodule under the Organization Admin tab.



The **Organization Admin** page is displayed. Select an organization from the **Select Organization** dropdown menu.

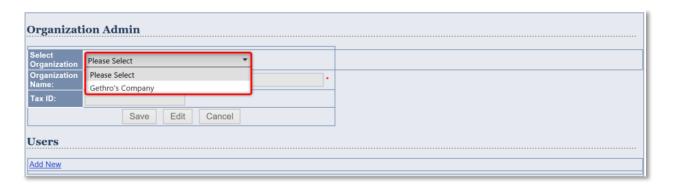


Details about the selected organization can be changed by selecting **Edit**. The entries in the **Organization Name** and **Tax ID** fields can be corrected from this screen. After you have finished editing your organization click the **Save** button to apply the changes.

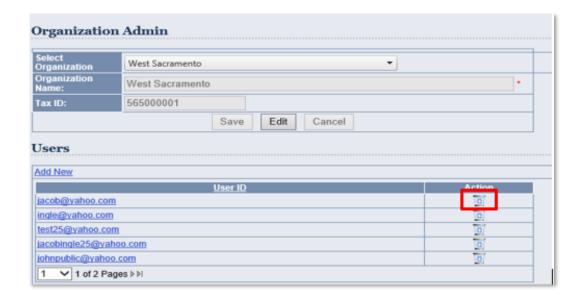


# B. Add or Remove Users from your Organization

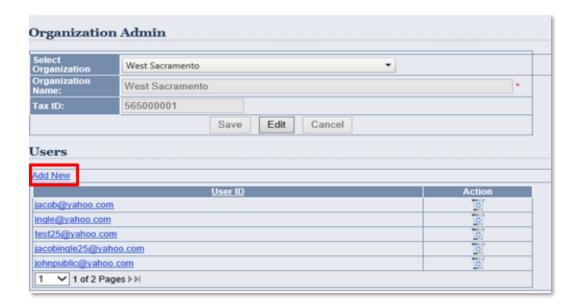
Click on the **Organization Admin** tab on the **Home** page. On the **Organization Admin** page, select an organization from the **Select Organization** dropdown menu.



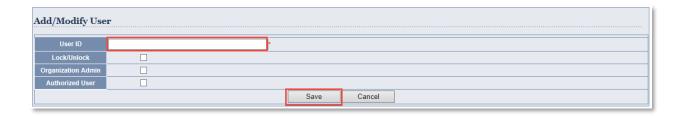
Once an organization is selected, a list of registered users with that organization will be displayed. To remove a user from your organization, click on the trash can icon to the right of their email address.



To add a new user to your organization, click on the **Add New** hyperlink.



The **Add/Modify User** screen will be displayed. Type the email address of the registered user you want to add to your organization in the **User ID** box. Only users that have registered in GRANTS can be added to your organization. Click on the **Save** button to save the information you have entered.



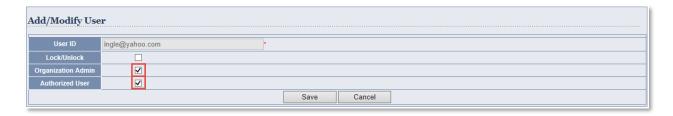
If you wish to give the user access to your organization's proposals, see section: <u>Authorize Permissions</u> <u>for Public Users of your Organization</u>. Without additional permission, they will only see when PSPs become available and your contact information.

#### C. Authorize Permissions for Users of your Organization

Click on the hyperlinked email of a registered user on the **Organization Admin** page.



On the **Add/Modify User** page, the organization administrator can grant and revoke permissions for different users within their organization. Check the **Authorized User** checkbox to grant the selected public user access to your proposals. Check the **Authorized User** and **Organization Admin** checkboxes to grant the selected public user access to the Organization Admin tools as well as the proposals, contracts, and projects.



If a user has forgotten their password and tried to log in more than 5 times, the lock/unlock box will be checked. Uncheck the box to allow the user access to the system again.

Take caution to not check the **LOCK** box for a public user. The lock-out function will disable the user's access to the entire GRANTS system. If you intend to remove a user from your organization, you can uncheck the **Authorized User** box or delete the public user from your organization.

# **VIII. Preparing Proposal Solicitation Packages**

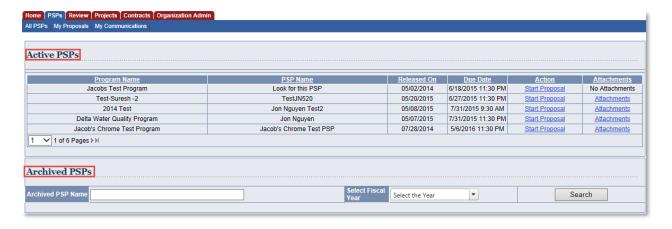
Proposal solicitation packages (PSPs) can be released to the public through the GRANTS. PSPs can also be called RFPs (requests for proposals). The online application process enables DWR to capture electronic proposal data and review these proposals online.

On the **PSPs** tab, the following three submenus will be visible:

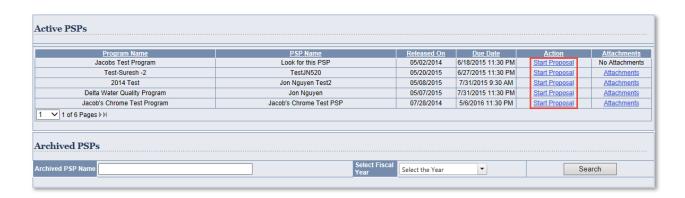
- All PSPs.
- My Proposals.
- My Communications.



If you click on the **All PSPs** submodule, you will be brought to a page that lists the active and archived PSPs.



Click on the **Start Proposal** hyperlink on this page to begin a proposal.



#### A. Starting a Proposal

The California Department of Water Resources has many programs that administer proposal solicitation packages. To find specific information about the questions in the PSP, navigate to the <u>Grants and Loans</u> webpage and look for the program link. An explanation about the application process can be found in program guidelines and the proposal solicitation package found on their websites.

The proposal form will look like this:





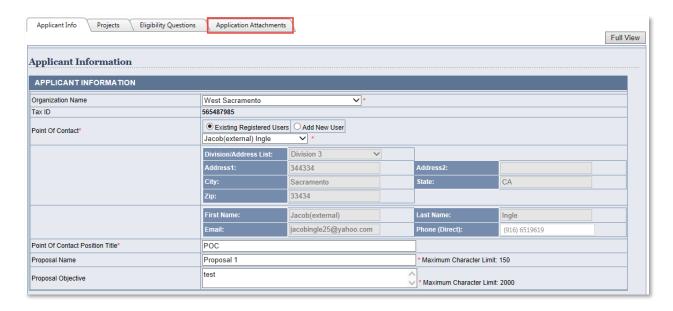
Click on the **Save** button after entering information on each page before continuing. Click on the other sections to navigate to them and enter details.



If you receive a message on the Applicant Information page noting that you are not authorized to create a proposal, double check that your account has been authorized by your organization administrator. Instructions for these steps can be found in the Authorize a User section of this guide.

#### B. Uploading Proposal Attachments

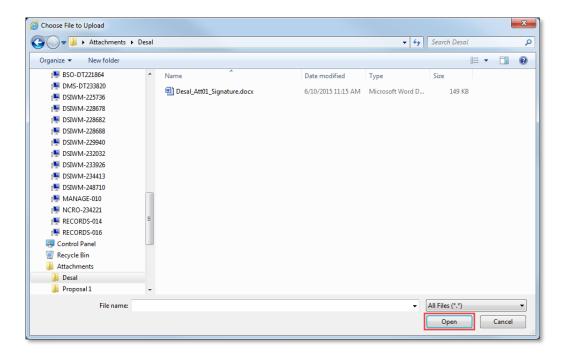
The following instructions will help you upload attachments to a proposal in GRANTS. After the **required** fields in the Applicant Info tab are filled out, you can navigate to the other tabs in the proposal. Every PSP will have different questions, so the tabs will not always look the same. To upload an attachment for this sample proposal, click on the Application Attachments tab.



Click on the **Select** button to choose which file you wish to upload. To upload more than one file, click the **Add** button and another upload slot will appear. There is a maximum of 5 upload slots per question.



Browse through your computer for the file you want to upload. Select the file (restricted to one file per upload slot) and click on the **Open** button.



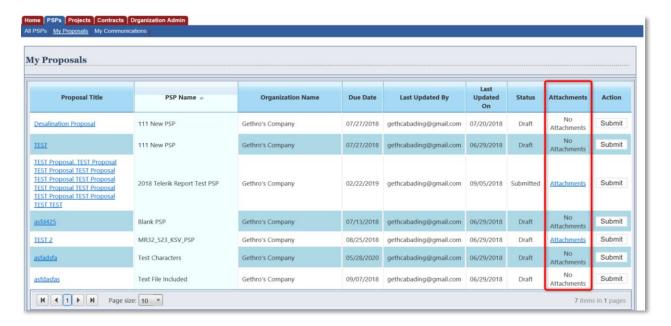
Repeat the previous steps for all the attachments you wish to upload to the displayed page then scroll to the bottom of the page and click on the **Save** button.



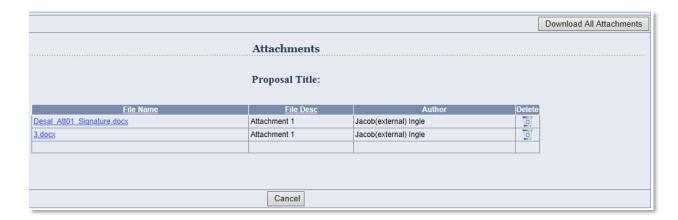


Uploading large amounts of data online may take some time. Be sure to wait for confirmation before performing any other actions in GRANTS.

You can navigate to **My Proposals** under the **PSPs** tab and select the **Attachments** link to view all the attachments that you have uploaded for a given proposal.

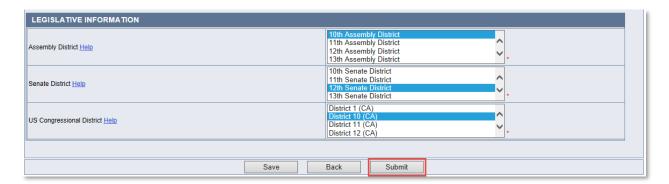


This shows you a full list of your proposal attachments from all sections of the application. If you have uploaded revisions several times, we recommend you open the attached files to ensure they are the correct version.



### C. Submitting Proposals

A proposal can be submitted any number of times until the deadline for the PSP. If you submit a proposal and later wish to make changes to the proposal, simply open the proposal, make the changes, and click on the **Submit** button again. Clicking the **Submit** button on one section submits all sections of the proposal.



Your proposals will be saved under the My Proposals submenu item under the PSPs tab.

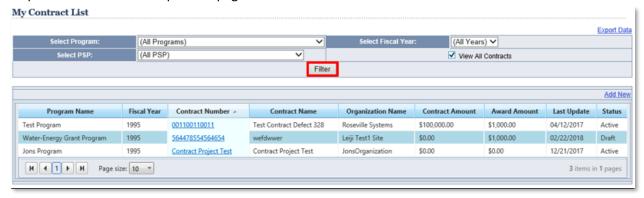


### IX. Viewing Contracts

Click on the Contracts tab on the Home page.



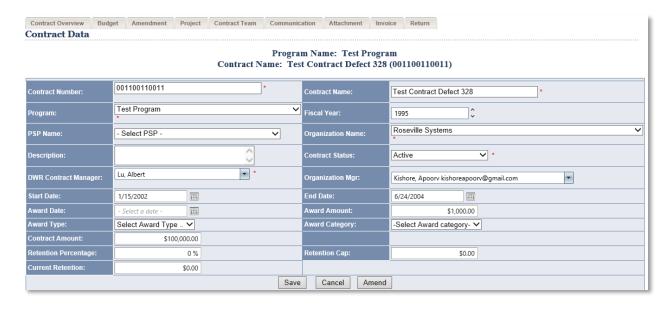
The **My Contracts** page will be displayed showing all the contracts that you have been assigned to as a part of the contract team. Select **View All Contracts** and then click the **Filter** button. This will allow you to see all the contracts whose status is not 'Active'. You can also filter by program and year by using the dropdown menus at the top of the page.



Click on the hyperlinked **Contract Number** to display the details of the contract.

There are a few sub-tabs called workbook in GRanTS. The **Contract Overview** workbook is the default view when you click on **Contract Number**.

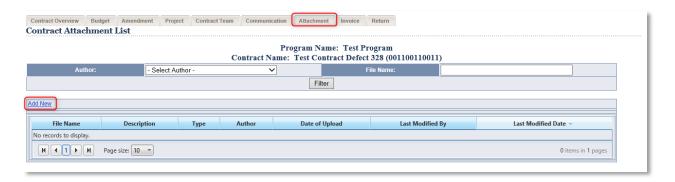
The **Contract Overview** workbook will be displayed with the details of your contract with DWR. If you see any errors, or items that need to be changed, please contact your DWR contract manager.



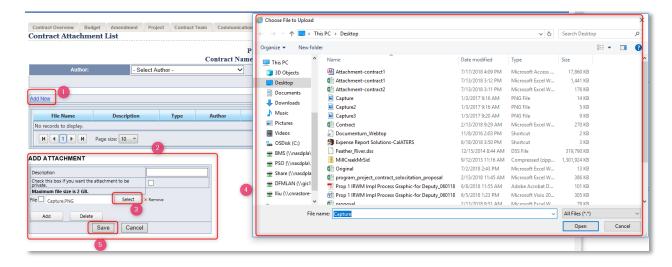
The **Contract Team** workbook allows you to see your team members and their roles, phone numbers, email addresses and effective dates and termination dates. Only members can access the contract information. External users can only review the contract team. DWR contract manager can add more internal or/and external users to the team.



The **Attachment** workbook allows you to upload your attachments, such as invoices, notes, or any files, to GRanTS.



Click on **Add New** and you will see ADD ATTACHMENT window. Click **Select** button and a popup window will ask you to select a file to upload, select one and **Save** it. If you have multiple files to upload, click **Add** button and follow the same process for each file.



The **Project** workbook will show the project(s) under the contract. Click on the hyperlinked **Project Name**, a new page will show the project details with another set of sub tabs (also called workbooks). See detail of project page in next chapter.

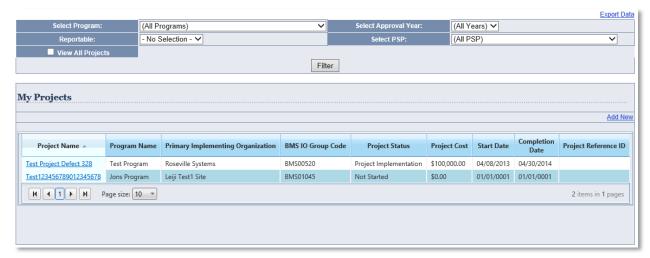


# X. Viewing Projects

Select the **Projects** tab on the **Home** page.

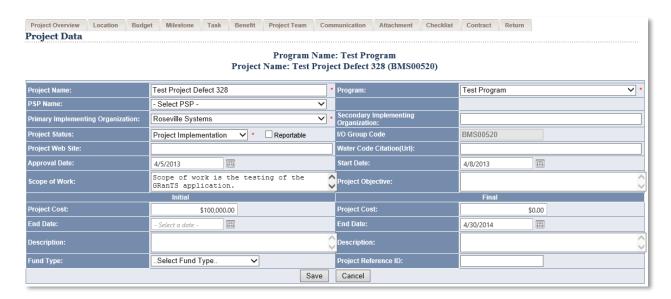


The **My Projects** page will be displayed. This page shows all of the that list you as a part of the project team member.

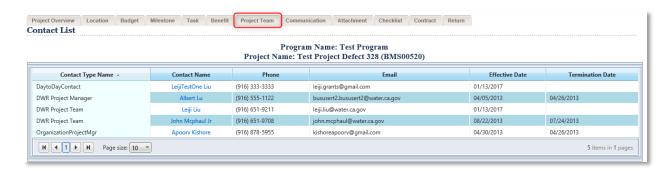


Click on the hyperlinked **Project Name** (or through the **Contracts** tab -> **Contract Number** -> **Project** workbook -> **Project Name**, mentioned in previous chapter).

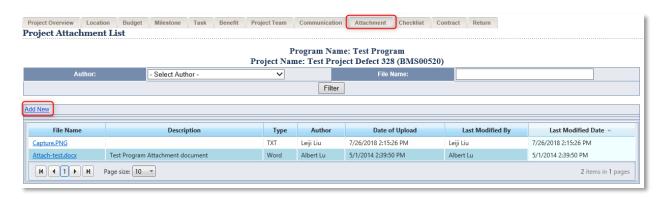
In the **Project Overview** workbook you can see the details of your projects under contract with DWR. If you see any errors or items that need to be changed, please contact your DWR project manager.



The **Project Team** workbook shows you the project team members. Only project team members can access the project information. The DWR project manager can add more persons to the project team.



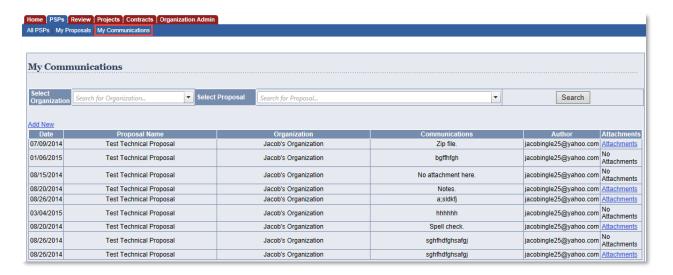
The Attachment workbook allows you to upload attachments to GRanTS like you do in **Contracts** tab.



#### XI. Communications and Attachments

In the Contract, Project, Invoice, and PSP modules you will find communications and attachments tools. These tools have been created as a place to store critical information and documents regarding the proposal, contract, project, or invoice with which the communication or attachment is associated. All communications and attachments are visible to DWR staff assigned to the project, contract, or proposal. There is an upload feature within the communications tool to provide for attachments as well. In the **PSPs** module, for example, click on the **My Communications** submenu tab and the **My Communications** page will be displayed.

Each entry on this page has the following details: Date, Proposal Name, Organization, Communications, Author, and Attachments. An **Add New** hyperlink is also displayed to add new communications to the **My Communications** page.



Clicking on the **Add New** hyperlink will bring you to the **New Communication** page.

